

5 Company Quality Policy

(Reference: BS EN ISO 9001: 2015 Clause 5)

The continuing Policy of Unique Window Systems is to provide a high quality, professional and efficient service to the satisfaction of the requirements of our clients. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organisation.

To demonstrate our commitment to quality, it is the policy of Unique Window Systems to achieve and maintain recognition with an Independent Certifying Body as a Company of assessed quality capability under the requirements of ISO 9001:2015

Our Quality Policy is implemented through the operation of the Quality Management System. The Quality Systems Procedures describes the Quality System in use. The requirements of this system are mandatory for all Company personnel and no unauthorised alterations or deviations are permitted.

Our Top Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

Quality is the aim of all members of Unique Window Systems. Through communication, engagement, direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of our Company. Equally, every employee is responsible for, and will be trained to perform the duties required by their specific role. Sufficient resources will be made available within Unique Window Systems to achieve this.

Unique Window Systems has a Policy of promoting continual improvement and setting Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within our Organisation as determined by Top Management. The Quality Management System, policies and objectives will be monitored, evaluated and enhanced regularly under the Top Management's ultimate responsibility at Management Review meetings with regular reporting and communication of its status and effectiveness.

Consistent quality of manufacture will be achieved by adhering to the procedures and specifications set out in this Management Systems Manual and in the relevant Quality Systems Procedures. By means of the procedures for system and process improvement, enhanced customer satisfaction will be achieved.

Our aim is to:

GET IT RIGHT FIRST TIME AND STRIVE FOR CONTINUOUS IMPROVEMENT

Signed:



Date: 15 June 2018

Atul Patel - Director
Unique Window Systems Ltd